

# Your Personal Health Information: **ACCESS and PRIVACY**



The Personal Health Information collected by your Physiotherapist is required to protect your health and contribute to your well-being.

*The Personal Health Information Act (PHIA)* is a law that requires the physiotherapy clinic staff to keep your information confidential and secure. It allows you to access a copy of your personal health information with limited exceptions.

## **You have a right to:**

- See and receive a copy of your personal health information with limited exceptions. You have the right to:
  - see the information about your current care **not later than 24 hours** after requesting it if you are a hospital in-patient, or
  - see and get a copy of the information about your current care **not later than 72 hours** after requesting it if you are a resident in a personal care home, hospital out-patient or receiving care in the community;
  - receive access about care you received in the past **not later than 30 days** in any other case;
- name another person, such as a family member, to access your personal health information on your behalf; and
- ask us to make corrections to inaccurate or incomplete personal health information.

**Please speak to your physiotherapist if you want to do any of the above.**